

Renaissance-U Technical Recommendation

Please provide a copy of this document to your school administrator or technical representative for review.

Renaissance-U is an integrated, web-based information system. As a result, accessing Renaissance-U is just like visiting any other Internet website.

As technology advances it becomes necessary for software companies to drop support for older operating system, browsers, and third-party software. It is the responsibility of customers to keep their computers, networks, operating systems, and third-party software up-to-date and functional. We will continue to evaluate system requirements and do our best to provide advance notice when it becomes necessary to raise our requirements. The recommended technologies included in this document were defined at the time this product was developed. We will do our best to support new technologies as they become available but cannot recommend them until they are properly vetted and proven compatible.

Client	Recommended
Web Browser	<ul style="list-style-type: none">• Learners should ideally be using the latest version of Firefox (Desktop), Chrome (Desktop/ Tablet/Mobile), Safari (macOS/iOS), Internet Explorer 11 (Desktop/Tablet/Mobile) or Edge (Desktop).• If pop-up blockers have been installed on the workstations, you will need to either disable or uninstall your pop-up blocker or allow pop-ups from your Renaissance -U web site.
Operating System	<ul style="list-style-type: none">• Windows – Firefox five most recent versions¹, Chrome – five most recent versions², Microsoft Edge Chromium³• Macintosh – Safari 7 and later, Firefox - five most recent versions¹, Chrome – five most recent versions²
Screen Resolution	<ul style="list-style-type: none">• Higher than 1024x768. Parts of the interface will not display correctly if it is set any lower.
Internet Connection	<ul style="list-style-type: none">• A Broadband Internet Connection with low latency (A connection with a download speed greater than 2 Mbit/s and an upload speed greater than 1 Mbit/s). Low network speeds can result in buffering courses, and they may time-out.
Mobile Devices	<ul style="list-style-type: none">• Chromebooks• iOS iPad-9.x or later• Android (Tablet/Mobile)• Tablets 7 inches or larger
Components	<ul style="list-style-type: none">• Adobe Reader 11 or later• Java Script should be enabled

¹ As of July 1, 2020, the five most recent versions of Firefox are 73 – 77.

² As of July 1, 2020, the five most recent versions of Chrome are 79 - 83.

³ Microsoft Edge based on Chromium was released in January 2020. Microsoft Edge Legacy is not supported.